



# WCAF NEWS

West Coast AIDS Foundation

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## Doctor's Being Disenrolled

Contact us if you have any questions or with any suggestions for the newsletter

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A lot of patients have been receiving a letter from a certain HMO that their primary care doctor is no longer taking this Medicaid HMO. We have spoken to this Doctor's office and they were not aware that they were no longer taking this plan since they have a contract until September of 2016. We understand that this letter is very frightening since a lot of you have been with this doctor for sometime. Please be assured that you can stay with him for the next 6 months with this plan and he is looking into what is happening with this plan to cause such a letter to come out. If you have questions and concerns you can call your case manager or call your plan and ask about this. If you do get one of these letters please let your case manager know. You can still change your plan until August 1st if you wish to leave your plan. Just remember to make sure that your doctor participates with the plan that you choose.



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## If You Have An Issue

We know that there have been a lot of problems due to the many changes to the Medicaid system at this time. If you feel that you have exhausted all options and you still feel that nothing is being resolved, you can lodge a formal complaint and it will not be used against you. You can use the link below to lodge your complaint.

[http://ahca.myflorida.com/medicaid/statewide\\_mc/index.shtml](http://ahca.myflorida.com/medicaid/statewide_mc/index.shtml)

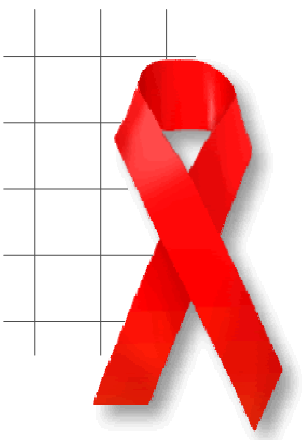
## The Ryan White Care Council

The Ryan White Care Council is looking for members. You would have to attend 2 meetings a month and most of the meetings are in Tampa. They are looking for members in Pasco, Hernando, Highlands, Polk, and Hardee Counties. You would be reimbursed mileage if you are a PLWHA.

This would give you a chance to see how the programs work and get information about what is available in your community.

It also gives you a chance to get your voice heard. If you or someone you know would like to participate, just fill out the application online. It would give you a chance to get out there and see how the system works.

<http://thecarecouncil.org/membershipvolunteer/>



“Nothing is impossible, the word itself says I’m possible.”

Audrey Hepburn

