

WCAF NEWS

West Coast AIDS Foundation

July 2016

Volume 8 Issue 7

Hurricane Safety!

Contact us if you have any questions or with any suggestions for the newsletter

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Just a reminder that storm season is upon us. It is important that you have a plan for when the storms come. If you cannot get out and need to register with the emergency management agency in your area, contact your case manager so they can help you do that. Make sure that you have your emergency supplies, water, flashlights, pet food and non-perishable food, in case you are stranded without water. Make sure that someone knows that you are there. We never want anyone to get stranded and we want to make sure that everyone gets out safely. Make sure that you also have a list of important numbers, such as your pharmacy, in case something happens to your medications. If you have any questions or concerns about this, do not hesitate to call your case management agency or your local emergency management agency to ask about what you can do, to be prepared.

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Do you need Case management?

If you or someone you know is in need of case management, we are always taking new clients. We do not believe in a wait list. We currently provide case management in Pasco, Hernando, Hillsborough, Citrus, Sumter, Pinellas, and Polk Counties.

Nutritional Supplements

Boost, Ensure and Nepro.

We know that there has been a lot of confusion and frustration about being able to access your nutritional supplements. We would like to thank Alex at WCID for her work with finding the agency that will work with most of the Medicaid HMO's. We would also like to thank Matthew with FMC for all of his work with finding someone to work with people that have straight Medicaid with a Medicare HMO. We are still working on ironing out the process but once you are approved it does go pretty smoothly. Remember that your nutritional supplements are a covered benefit of Medicaid and can be accessed through Medicaid.

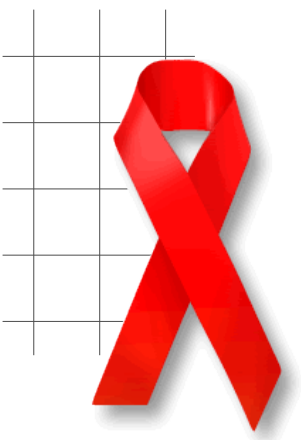
We are going to try and write out as much as we know of the process so that other people can access the service for their clients because we know the importance of receiving this product and how it can help. The first thing is that you need to use the right ICD 10 code. That code is B4150SC. If you use the wrong code on the script it will be denied because it will not be for the oral supplements.

There are two different processes. The first one we will discuss is the one's with the Medicare HMO's.

Step 1 Your doctors office will need to do the prior authorization

Step 2 the doctor will need to send the script the auth and the note to a DME provider that can bill both Medicare and Medicaid. So far we have found 2 that should be able to do it. The Bioscrip Infusion Center and Option Care Enterprises (formerly Walgreens Infusion)

Step 3 They should contact the patient for delivery.



"Nothing is impossible, the word itself says I'm possible."

Audrey Hepburn

Nutritional Supplements Continued:

If the client is in a Medicaid HMO.

Remember that one of the HMO's continues to deny your supplements and you might have to appeal their decision to get the boost. If this changes we will let you know.

Step 1 Order for Boost/Nepro/Ensure with the ICD 10 code
B4150SC

Step 2 Demographics Sheet

Step 3 Insurance Information

Step 4 Most recent office visit note or progress note showing the
need for the drink

Step 5 TB test results

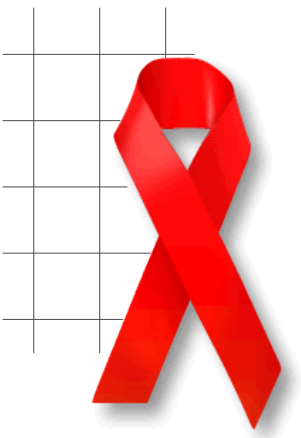
Step 6 Fax these things to the intake department at 1-877-880-
2251.

Step 7 American Home Patient will call you or send you a paper
to sign and send back.

Step 8 The drink will arrive at your door.

If you want to speak to American Home Patient, their phone
number is 1-800-457-6138.

We know that this is a longer process for the approval but we
are constantly working towards getting the clients approved for
the nutritional supplements. So please be patient during this
process. We hope that this helps some people and explains what
is going on with the nutritional supplements.



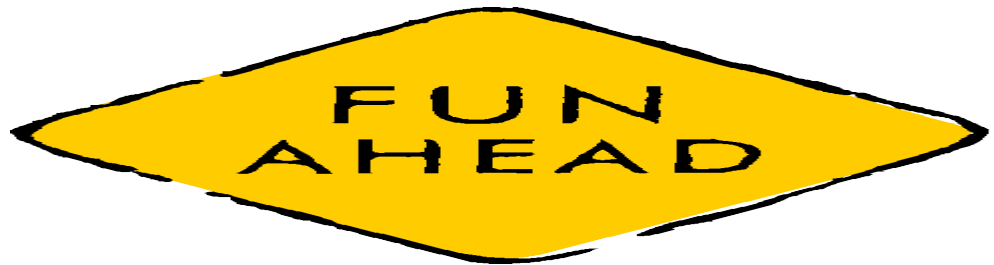
"I have not failed, I just
found 10,000 ways that
won't work."

Thomas Edison

The West Central Ryan White Care Council!

Have you been wanting to get involved? Have you thought hey I can drive to Tampa? Are you in Manatee, Hardee, Highlands, Hillsborough, Polk, Pinellas, or Pasco Counties? Then come and check out the Care Council. If you are a Person Living with HIV/AIDS they will reimburse you for mileage. You have to attend 2 meetings a month and you get to see the process and be involved in the process. If you are interested, then check out their website at:

<http://thecarecouncil.org/>



We have a Facebook page!

Just a reminder that we do have a facebook page. We try to post on there daily and often post if there is an unexpected office closure. We post about upcoming events and interesting articles about what is going on with HIV/AIDS. So please follow us on Facebook!

<https://www.facebook.com/West-Coast-AIDS-Foundation-373276952749335/>



"Here I am rock me like a hurricane"

The Scorpions