



WCAF NEWS

West Coast AIDS Foundation

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Who is taking which Medicaid HMO?

Contact us if you have any questions or with any suggestions for the newsletter

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Here is a basic list of which ID doctors are taking which HMO at this time.

- 1 **Dr. Agarwal:** Sunshine, and Prestige. Pending: Amerigroup
- 2 **Dr. Chopra:** Staywell and Molina. Pending: Sunshine and Prestige
- 3 **Dr. Elliot:** The office said the patient needs to contact them.
- 4 **Florida Medical Clinic ID:** Clear Health Alliance
- 5 **Infectious Disease Associates of Tampa Bay:** Most of their providers are enrolled in all of the plans. Contact them to make sure it is a plan your doctor participates in first.
- 5 **Dr. Levenson:** Primary only CHA. Secondary: Prestige, Amerigroup, Sunshine, and Staywell.
- 6 **Dr. Menezes:** The patient needs to contact them and it is on a case by case basis.
- 7 **Dr. Rodwick:** Clear Health Alliance. Pending: Amerigroup
- 8 **Dr. Sundaresh:** The patient needs to call.

9 **West Coast Infectious Diseases:** Clear Health Alliance, Amerigroup and Sunshine.

This is not a comprehensive list. If your doctor is not on this list please contact your doctors office to see who they are taking at this time. Open enrollment for Medicaid has started in some areas. If you received your letter call 1-877-711-3662 to enroll or go online at

www.flmedicaidmanagedcare.com

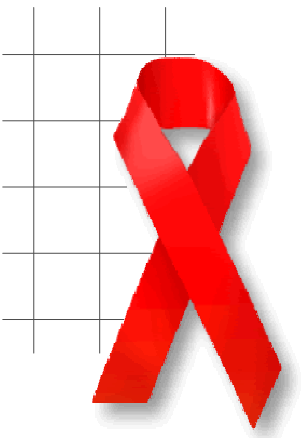
In this issue:

Medicaid HMO	1
Open Enrollment	2
Boost	3
	4

Medicaid Open Enrollment!

Just a reminder that the Medicaid Open Enrollment Period has ended. If you changed your plan and are not happy, you have 90 days to decide. If you have not changed your plan in the 90 days you will be in that plan for the next year. If you did not change your plan then you are in that plan for the next year.

We know that this new system has been very frustrating for a lot of people. We also know that it is hard to not be able to go to your doctors because they do not participate with your plans. Unfortunately this is the system that we have at this time and we have to try and work with it. If you do continue to have problems you can lodge a complaint with AHCA and also appeal the denial from your Medicaid HMO. We understand that this process has been stressful and tough. If you have any questions please contact your case manager and let them know.



“Nothing is impossible, the word itself says I’m possible.”

Audrey Hepburn



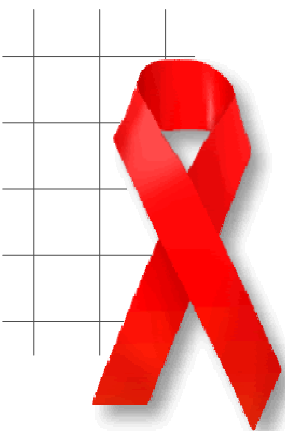
Boost and Other Nutritional Supplements

The process for getting Boost, Nepro, Glucerna or Ensure has changed. If you are just straight Medicaid, the script goes to your Medicaid HMO. The nutritional supplements are in the Medicaid formulary and if it is proven that they are medically necessary should be covered by your Medicaid HMO.

If they deny the supplement, they should send you a letter and send one to your doctor, once your case manager has this denial and can prove that you need this supplement, they can then access the nutritional supplement through PAC Waiver dollars.

If you have Medicare the system is more complicated. We have to first submit it to Lincare out of Orlando, which then tells us that they only do it if it is not taken Orally since that is what Medicare covers. We then have to send the denial from Lincare to your Medicaid HMO. Once they decide if they are going to approve or deny the boost the process is the same as above. If you are experiencing delays in accessing your nutritional supplements please let your Medicaid HMO know about this. If you feel that they have denied you and they should not have you can lodge a complaint or appeal this decision.

We hope that this helps to clear up any confusion about the delays that some people are having with their nutritional supplements.



**"We can't help everyone,
but everyone can help
someone"**

Ronald Reagan