



# WCAF NEWS

West Coast AIDS Foundation

November 2014

Volume 6 Issue 11

## Massage Therapy

Contact us if you have any questions or with any suggestions for the newsletter

**Kerry Ann Robinson**

727-474-3749

**Roger Ross**

727-834-8623

**Joy Ross**

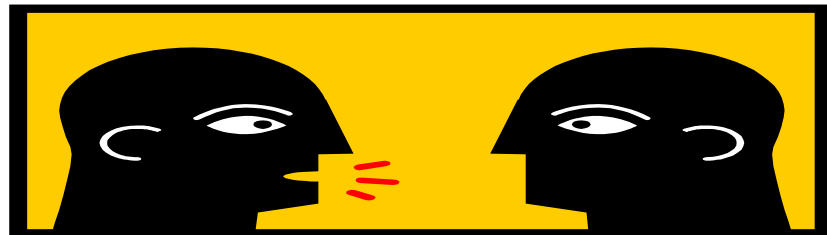
727-474-3752

**Brandi Geoit**

727-375-8664



We know that there has been a lot of confusion about the massage therapy and the approvals for it. We know that some people are saying that it does not exist anymore or others are saying that certain agencies that provide massage are closing. We are letting you know that is not true. Massage therapy is still a service available through PAC Waiver and that Powell is not closing. The issue was that there was a lot of confusion with the new approval department for these services. EQ Health is still learning the process and they have been sending out approvals for the massage therapy as fast as they can at this time. We know that there has been a lot of confusion about all of this and we know that people depend on these services but please check with your case manager about your services and if they have been approved. We would like to thank our PAC Liaison for all of her help with handling this issue.



## If You Have An Issue

We know that there have been a lot of problems due to the many changes at this time. If you feel that you have exhausted all options and you still feel that nothing is being resolved, you can lodge a formal complaint and it will not be used against you. You can use the link below to lodge your complaint

[http://ahca.myflorida.com/medicaid/statewide\\_mc/index.shtml](http://ahca.myflorida.com/medicaid/statewide_mc/index.shtml)

### In this issue:

Massage Therapy	1
If you have an issue	1
Medicare Open Enrollment	2
CHA	3
Scorers Needed	3
Tivicay Event	4

## Medicare Open Enrollment.

The Medicare open enrollment period is coming. We know that sometimes people overlook things that are mailed to them.

Remember to pay attention to your mail because sometimes your plan is discontinued and they send you new cards for your new drug plan.

Also remember that sometimes your doctors do not participate in the Medicare HMO's. Always check with your doctors first before switching plans or enrolling in an HMO.

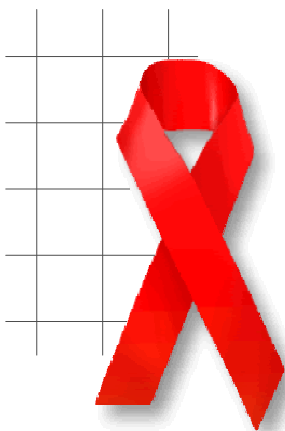
When you do receive your Medicare D plan card, call your pharmacy with the updated information. Sometimes they have that information but sometimes your new plan does not let them know that you have enrolled.

Don't forget to let your case manager know which plan you have enrolled in.

Compare the plans. Don't forget to make sure that your medications are in formulary and if you are in PAC Waiver don't forget to sign up for Low Income Subsidy Drug Plans. If you do not, you often have the donut hole to then worry about.

Call your case manager if you are confused. Sometimes they can look at the Medicare.gov website and see which plans are in your area and which plans are Low Income Subsidy.

Just remember what might work for your neighbor, might not work for you. Always look at the plan first and which doctors participate with that plan and which medications are in the formulary.



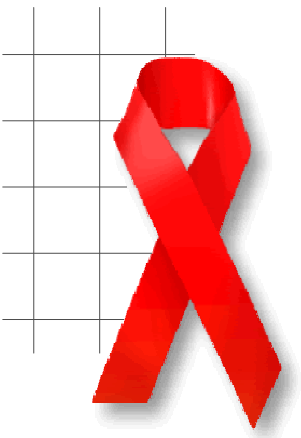
"Nothing is impossible, the word itself says I'm possible."

Audrey Hepburn



## CHA

We know that there have been a lot of rumors going around about CHA. We are not sure what is going on at this time. We have been hearing that they are going to be gone after December 7th, but we have contacted people and they have stated that this is not true at this time. We know that there are some providers that are no longer participating with them and that is a choice made by the providers. That does not mean that the plan is going away. If your provider tells you that they are not participating with CHA that means that you will have to find another doctor or pay them the cash fee to see them. We know that this is frustrating and we are hoping to have this situation resolved soon. So at this time the rumor that CHA is going to be gone by December 7th is not true. We understand that they have a contract with the state and that they will be here next year. If you are not happy with your current plan you can change it at your Medicaid Open Enrollment time which will not start until April.



“We can’t help everyone,  
but everyone can help  
someone”

Ronald Reagan

### People to Score Grants Needed.

There will be a need for people to score Ryan White grants in the near future. If you are interested in participating please contact:

**Demarcus Holden**

**727-824-6900 Ext. 4645**

**Demarcus.Holden@flhealth.gov**

**If you always wanted to participate in the process here is your chance.**

## **Tivicay Special Event**

**November 10th 2014**

**6pm to 8 pm**

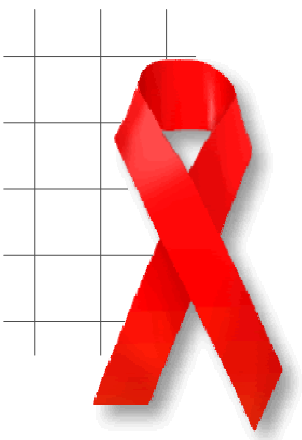
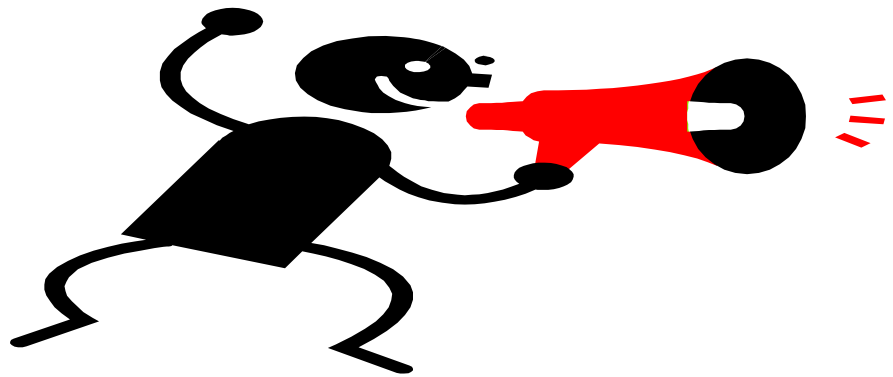
**Sheraton Tampa Riverwalk**

**200 North Ashley Dr**

**Tampa, FL 33602**

**You must RSVP if you are going to attend.  
This is not a WCAF event so to register you  
must call.**

**1-855-653-7430**



**"Don't let the fear of  
striking out hold you back."**

**Babe Ruth**

If you need help or there is something that you need. Don't hesitate to call and ask your case manager. If you do not tell us that you are in need of something then there is nothing that we can do to help you with that problem.

Don't be afraid to call and to ask, because if you do not call us, we will never know what you need.