



# WCAF NEWS

West Coast AIDS Foundation

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## Holiday Assistance!

Contact us if you have any questions or with any suggestions for the newsletter

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If you are going to be in need of assistance for the holidays you will need to try and sign up in October at a lot of the agencies. If you are not sure what agency might be able to help you and your family check with your case manager to see if they can direct you to the agency in your area. Remember that if you miss deadlines and do not turn in your paperwork that the agencies often will not be able to assist you. So please have proof of your income, proof of residence and birth certificates for the people that you are applying for. If you are in need of these items call your case manager they might be able to help you to access them.



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## Our Survey!

If you got a survey from us, please complete the survey. It is anonymous and it will help us to figure out what services that everyone wants to see in the future. We do this survey every year and we always look at the suggestions that people want to see here. So please take a minute and complete the survey and mail it back to us.

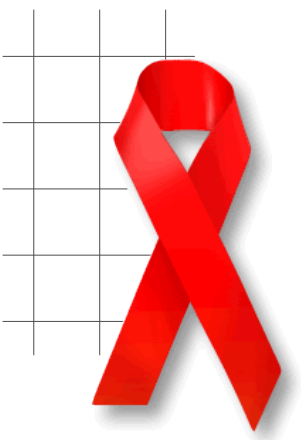
## CHA and the OTC

We are not sure what is going on with the CHA 25 dollar over the counter supplies. We do know that a lot of people have been having an issue with accessing them through the website and with sending in the paper order form. Our suggestion is that you should call your CHA care coordinator and let them know about this issue with ordering the supplies and see if they can place that order for you.



## The Heavy Rains

We know that a lot of people got hit with a lot of rain and that it caused an issue with evacuations. We want to remind everyone that if this happens again and if you think that you are going to need help getting out, please let your case manager know so that they can sign you up for the list of people that have to have assistance to evacuate. There is an application online that your case manager can fill out for you, so you are not stranded. We want to make sure that everyone can get out safely if there is another natural disaster.

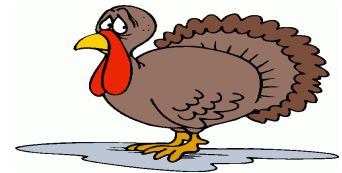


"Life doesn't give us purpose. We give life purpose."

The Flash

## Holiday Meal Assistance!

If you think that you are going to be in need of a meal for Thanksgiving, please let your case manager know so we can see how many meals we will have to try and access for people. We know that some agencies will prepare a meal and deliver it to you and some will have you come in. We want to make sure that if you are in need of a meal that we can sign you up for one. So if you think that you will be in need of a meal for Thanksgiving, please let your case manager know.

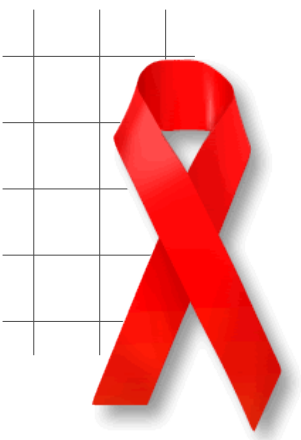


### The Ryan White Care Council

**The Ryan White Care Council needs you!**

**They are looking for members to join the Care Council. You will have to attend 2 meetings a month, most are in Tampa but you will be reimbursed for mileage if you are a PLWHA. They want to hear from you. If you are interested in a joining you can fill out the application online at.**

**<http://thecarecouncil.org/membershipvolunteer/>**



**"Our fate lives within us,  
you only have to be brave  
enough to see it."**

Merida

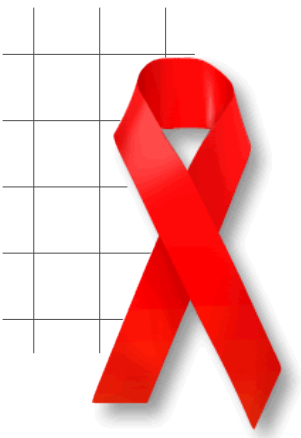


## The MMA's and Doctors.

We know that there has been a lot of changes with the MMA's and the doctors that are in network with them. We know that a lot of people have gotten letters stating that their doctor is no longer in network and that they have to go to a different doctor. If this doctor is your primary, because you have HIV/AIDS they have to give you a 6 month notice that you can still see your doctor. Remember that open enrollment starts in March in some parts of this area and we can start changing people's plans then. If your doctor starts taking another MMA we can also then change your plan because you are following your doctor. We hope that this clarifies some of the questions that people have had.

## Bills that are not being paid!

Recently we have had a lot more people coming in with bills that are not being paid by their Medicaid HMO. First please try and contact your Care Coordinator. Also fax them copies of the bills. You should give them a week to try and get them paid. If you have not heard from them, call the place that sent you the bill to see if it has been paid. If it still has not been paid call your Care Coordinator and see why? If you feel that you are still having issues you can contact AHCA and file a complaint about these bills not being paid.



"I can't go back to yesterday-because I was a different person then"

Alice

